

KELLING PARISH COUNCIL

Chair – Councillor J. Mills



MINUTES OF THE ANNUAL PARISH COUNCIL MEETING OF
KELLING PARISH COUNCIL
HELD ON WEDNESDAY 14TH MAY, 2025 AT 6.05 PM
AT THE READING ROOM, KELLING

Present:-

Chairman – Cllr. J. Mills, Cllr. D. Ellingham,
Cllr. T. Griffin, Cllr. I. Grundy and Cllr. C. Hill.

County Councillor E. Vardy.
District Councillor V. Holliday.

Julie Chance – Clerk.

One member of the public also attended the meeting.

1. ELECTION OF CHAIRMAN

It was **AGREED** to elect Cllr. J. Mills as Chairman of Kelling Parish Council. Cllr. Mills and the Clerk signed the Declaration of Acceptance of Office form.

2. ELECTION OF VICE-CHAIRMAN

It was **AGREED** to elect Cllr. A. Cunningham as Vice-Chairman of Kelling Parish Council. Cllr. Cunningham and the Clerk will sign the Declaration of Acceptance of Office form at the next meeting.

Clerk: Julie Chance

Pine Lodge, Gimingham Road, Trimingham, Norfolk, NR11 8HP.

Tel: 07305048062

Kellingparishcouncil@gmail.com

3. MINUTES OF THE MEETING HELD ON WEDNESDAY 12TH MARCH, 2025

The Minutes of the meeting held on Wednesday 12th March 2025, having been circulated, were taken as read, **AGREED** and signed by the Chairman.

4. APOLOGIES FOR ABSENCE

Apologies for absence were received from Cllr. A. Cunningham and Cllr. P. Randell.

5. DECLARATION OF INTEREST AND REQUESTS FOR DISPENSATIONS

Declarations of interest were received from Cllr. J. Mills concerning any Kelling Church matters.

Declarations of interest were received from Cllr. T. Girffin concerning any Kelling Church matters.

Declarations of interest were received from Cllr. C. Hill concerning any Kelling Estate matters.

6. PUBLIC PARTICIPATION

None received.

7. POLICE

7.1 SAM 2 Sign:- Cllr. Mills thanked Cllr. Randell for moving the SAM 2 Sign to new locations on behalf of the Parish Council. The SAM 2 Sign is on loan from Cley Parish Council at present.

8. COUNTY AND DISTRICT COUNCILLORS' REPORTS

8.1 County Councillor's Report:- Attached. County Councillor also reported that the County Council elections have been postponed for at least a year whilst the Government Reorganisation is in progress. Cllr. Vardy circulated a letter from Norfolk County Council with an update on the Government Reorganisation. Noted. Cllr. Vardy said that he has a new budget and discussion took place about purchasing a new SAM 2 sign for the village. The Clerk will email Cllr. Vardy accordingly.

8.2 District Councillor's Reports:- Attached. District Councillor Holliday reported that Norfolk County Council have proposed a three tier system and North Norfolk District Council have proposed one Unitary and a hub in the Government Reorganisation.

The Local Plan Inspector's Report has been circulated and Cllr. Holliday will notify the Members when the consultations go live.

The consultation in local nature recovery is open until June 11th. Local nature recovery is about highlighting and revitalising natural habitats across Norfolk- mapping the existing important areas for nature, identifying and mapping the best locations for nature recovery, priorities key species and habitats for recovery, planning where and how to create new and connect existing habitats. Given the decline in species and habitats it is really important we try and reverse this.

Blakeney Surgery update

It is expected the new medicines dispensing machine at Blakeney Village Hall will be operational end of May/June with the surgery closing in July. For the first few weeks of the Pharmabox's operation there will be a member of staff 9-12 to help with queries. There will be a secure post box to leave scripts for repeat prescriptions. There is the facility for contactless payment at the Box. You will be asked if collecting meds from Blakeney in May to say where you would like to collect going forward (Kelling or Melton) or if you want to go to another pharmacy or by post. If your medications are fridge items or controlled drugs you will need to make other arrangements with the surgery as they will not be stocked in the Pharmabox. There is some capacity in the home delivery service - requests will be assessed by a GP.

As a result of Cllr complaints about digital connectivity, and the difficulty in making any progress to improve this, NNDC are setting up a centralised source to collate and manage requests for better digital connectivity. A device has been installed by the refuse trucks to gather information. Cllr. Grundy reported that Kelling village is not covered. Cllr. Holliday will look into this matter and report back.

8.3 Steff Aquarone MP Report:- Attached.

9. PLANNING

PF/25/0944 – Porch to front dwelling and bike shed – 27 Weynor Gardens, Kelling:- No objections.

PF/24/2494 – Retention of three temporary access points – Weybourne Road:- Application withdraw. Cllr. Hill explained that they were told the application would not be successful and therefore it was withdrawn. The access points will be removed.

10. WEBSITE

Cllr. Mills reported that all is going well and it was **AGREED** that this item will be removed from the agenda.

11. FINANCE

11.1 Annual Accounts for the year ended 31st March, 2025:- **AGREED** and signed by the Chairman and Clerk.

11.2 Annual Governance – Section 1 AGAR:- Section 1 was completed and signed by the Chairman and Clerk.

11.3 Accounting Statements – Section 2 AGAR:- **AGREED** and signed by the Chairman. The Clerk had previously signed the Accounting Statements.

11.4 Certificate of Exemption – AGAR:- **AGREED** and signed by the Chairman and Clerk.

11.5 Internal Auditors Report:- Circulated. Noted.

11.6 Cash Book for the period to 30th April, 2025:- Circulated. **AGREED.**

11.7 Bank Statements:- All present signed the Bank Statements against the Cash Book.

11.8 Payments:-

The following payments were AGREED:-	£
Clerk's salary and travel – April and May	356.94
HMRC – Tax	84.80
Roger Canwell – Internal Auditor	30.00

11.9 Banking:- The Clerk reported that the new bank account with Unity Banking is up and running.

11.10 Full Council Training:- It was **AGREED** that the cost of the training at £15 per head would be accepted. The Parish Council will also meet the cost of the room hire and refreshments. The training will be for 2 hours and the Clerk will obtain available dates from Norfolk ALC.

11.11 Beach Clean:- The Chairman reported that the arrangements are in hand and the leaflets have been circulated. The Chairman has arranged with North Norfolk District Council to collect the rubbish from the Old Police Station and Cllr. Hill will remove the bags from the beach ready for collection.

11.12 Insurance Renewal:- It was **AGREED** to renew with Zurich Municipal at a cost of £598.57 for the year.

12. HIGHWAYS

12.1 The Chairman reported that the white lines at the junction of Bridge Street have been renewed and the Bus Stop cages have been installed as agreed at the site meeting. The sweeping of the roads has not yet been carried out.

Kerb Stones – The Street:- Once these have been repaired wooden posts will be installed to try and prevent future damage. An email was received from a resident who had written to Kelling Estate concerning the damage and the farm vehicles. Cllr. Hill reported that they have spoken to their drivers but they are not the only large vehicles using this route. There is a pinch point which means the large vehicles cannot get out of the way when a vehicle is coming in the other direction unless they go on the kerbstones. Cllr. Hill will look at the hedge which might be causing the pinch point with a view to cutting it back. Cllr. Hill will also speak to his team about keeping the speed down on this road. It was **AGREED** that the Clerk would ask the Highway Engineer to have another meeting with Cllr. Hill and Hayley Robertson present to look at this problem.

12.2 Weynor Gardens Road Sign:- It was reported that one of the signs have been removed for repair and the Clerk will make enquiries as to when it will be returned.

12.3 Temporary Traffic Orders:- Circulated. Noted.

13. HORNSEA PROJECT

- 13.1** The Clerk circulated an update from Hornsea 3. Noted. Cllr. Hill reported that they have not completed the work to date and the signs will not be removed until this work has been completed.

14. READING ROOM ASSET OF COMMUNITY VALUE

- 14.1** The Clerk reported that the application has been successful and thanked Cllr. Griffin and Cllr. Ellingham for their hard work towards this success.

15. ASSET MAINTENANCE

- 15.1** Cllr. Randell has kindly completed the forms and the Clerk will prepare a schedule of any works needed ready for the next meeting.

16. CORRESPONDENCE

Norfolk ALC – Various:- Circulated. Noted.
Proposals for Local Government Reorganisation:- Circulated. Noted.
Save Benjamin Court Campaign:- Circulated. Noted.
NNDC – Gambling – Statement of Principles – Circulated. Noted.
Letter – Independent Parish – Circulated. Noted. No action **AGREED**.
New proposals for Lidl – Holt – Circulated. Noted.
NNDC – Additional Planning Training – Circulated. Noted.
Environment Agency – Circulated. Noted.
Funding for projects to reduce nutrients in watercourses – Circulated. Noted.
Letter from NCC – Update on their proposals for Government Reorganisation - Circulated. Noted.
Public Consultation on Public Space Protection Order – Circulated. Noted.

17. ITEMS FOR AGENDA

Purchase of SAM 2 Sign – County Councillor Vardy agreed that some of his budget could be used towards a new sign and the Clerk will email him to confirm and ask him to earmark some of his budget.

18. DATE OF NEXT MEETING

The date of the next meeting was noted as Wednesday 16th July, 2025 at 6.00 pm at The Old Reading Room, Kelling.

There being no other business the Chairman closed the meeting at 7.00 pm.

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Chairman

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Date

Aylmerton Parish Council <aylmertonparishcouncil@gmail.com>

Fwd: County Councillor Report

Eric <ericovardy@gmail.com>

29 April 2025 at 11:49

To: Gemma Harrison <holttowncouncil@gmail.com>, Gemma <clerk@cleyparishcouncil.gov.uk>, Beckham East West
Parish John Stibbons <johnstibbons@gmail.com>, Salthouse Parish Council Jane Wesson <salthouseclerk@gmail.com>,
High Kelling Parish <highkellingclerk@gmail.com>, Weybourne Parish Dan Howes Parish <weybournepc@gmail.com>,
Upper Sheringham Parish Sally Gill <uppersheringhampc@gmail.com>, Runton Parish Council <clerk@runton-
pc.gov.uk>, Kelling Parish Gemma Harrison <kellingparishcouncil71@yahoo.co.uk>, Matlaske Parish council Emma
Childs <matlaske.pc@gmail.com>, Aylmerton Parish Julie Chance <aylmertonparishcouncil@gmail.com>, Gresham
Parish Sarah Hayden <sarah352hayden@btinternet.com>

MAY COUNTY COUNCILLOR REPORT

Removing illegal and dangerous goods from sale among successes of Trading Standards team in Norfolk

Successes including tackling tobacco and alcohol sales to children and removing dangerous electrical items from sale have been highlighted in a report detailing the work done by Norfolk's Trading Standards team to keep consumers safe across the county over the last year.

"Whether it's getting counterfeit vapes removed from sale, tackling unsafe electricals which can increase fire risk or ensuring pubs are serving full measures, the work of our Trading Standards officers over the last year has made a real difference to public safety both in Norfolk and beyond," said Norfolk's Chief Fire Officer Ceri Sumner, whose fire service remit includes Trading Standards. Over the last year, Norfolk County Council's Trading Standards team has:

- Led a project across Eastern England to examine the safety of lithium-ion batteries and chargers sold online, resulting in the removal of 1,813 unsafe items from an online marketplace. More than half of the items test-purchased were found to be unsafe, risking electric shock, fire or explosion
- Concluded eight formal investigations relating to shops selling vapes to minors, illegal tobacco and vapes and rogue tradespeople. This work resulted in five prosecutions
- Worked with partners including police and local councils to address the problem of illegal vapes, obtaining closure orders from the courts where traders persist in selling illegal vapes or selling to minors
- Calibrated more than 25,000 pieces of equipment and verified weighing and measuring instruments for local, national and international businesses- generating income which has been invested back into the vital consumer safety work of Trading Standards
- Sought to protect people from fraud, scams and rogue traders by raising awareness, working with vulnerable people and introducing more No Cold Calling Zones
- Maintained the Trusted Trader Scheme so that Norfolk's residents can find reliable and trustworthy tradespeople, supporting the local economy to add revenue of £555k between April and December 2024
- Undertaken a sampling project to check that restaurants are correctly following allergen procedures, so that consumers are not put at risk of undeclared allergens, such as peanuts, in their meals
- Removed from sale unroadworthy cars and children's toys which failed consumer safety checks, including flammability tests

As well as the above they have also dealt with animal disease outbreaks in recent month, including the blue tongue virus and avian flu outbreaks.

Norfolk County Council's Trading Standards team works very closely with a range of partners, including colleagues in Norfolk Fire & Rescue Service. Increased collaboration over the last two years has seen fire investigators and TS officers work together to identify products which have caused house fires and drive forward work to get them removed from sale. They have also partnered on battery safety and electric blanket safety sessions for the public and the joint work was highlighted as a shining example of safety collaboration by The Office of Product Safety and Standards.

Due to a national shortage of qualified Trading Standards officers, apprentices have been recruited in two cohorts over recent years, in 2022 and 2024, ensuring that Norfolk will continue to have experts not just now and into the future to fulfil the council's statutory duties.

Building on this work, Trading Standards bosses submitted their service plan for 2025-2026 for approval by Norfolk County Council's Cabinet on 7 April.

It's highlighting the key areas for the year ahead, focusing on:

- Responding to business and consumer vulnerabilities
- Environmental protection, ensuring businesses are supported to comply with new green legislative requirements, and the service operates in a manner to support the council's net-zero ambitions
- Investment in our workforce to develop a resilient service able to respond to a continually developing legal landscape
- Development of our service in response to the Food Standards Agency's new Food Standards Delivery Model
- Continued integration with Norfolk Fire and Rescue Service to realise improved services for businesses and communities and inhouse efficiencies
- Development of our commercial services and chargeable activities: increasing our income, primarily through our calibration and chargeable business advice functions to reduce our reliance on grant funding. This will include relocation of our Calibration Centre and the implementation of a webshop to increase calibration business and efficiency

Health visitors for under-fives

If you're a parent or carer of a child under five, health visitors offer children and families routine health and development reviews, as well as additional support when needed. The service offers contacts:

- Antenatally when you are expecting a baby
- By the time your baby is two weeks old
- When your baby is six to eight weeks old
- By your child's first birthday
- By the time your child is two-and-a-half years old

Health visitors can also advise on your child's behaviour, sleep, feeding, toileting, preparing for school, and emotional wellbeing.

To find out more, visit the website or call Just One Norfolk on

Sent from my iPhone

April 2025 District Cllr report



From Cllr. Victoria Holliday <Victoria.Holliday@north-norfolk.gov.uk>
To :m6 <clerk@cleyparishcouncil.gov.uk>, beestonpc <beestonpc@btinternet.com>, Stiffkey Parish Council <clerk@stiffkeyparishcouncil.gov.uk>, Tracey Bayfield <clerk@blakeneyparishcouncil.gov.uk>, Clerk Salthouse <salthouseclerk@gmail.com>, Kelling Parish Council <clerk@kellingparishcouncil.gov.uk>, Weybourne Parish Clerk <weybournepc@gmail.com>, wivetonpc@gmail.com <wivetonpc@gmail.com>
Date 2025-04-15 13:07

DC report April

'From NNDC

Food waste collection

A separate household food waste collection service will start April 2026 with Serco as the contractor. Full Council is being asked to approve a budget of £2m, funded by government to the extent of £1.5m, to purchase specially designed vehicles, caddies etc to be able to start implementing this. The food waste will be treated anaerobically to capture methane for energy production plus there will be less waste going into land fill. Just so you see the scale of the problem, an average household produces approx 227k of food waste per annum.

Capital allocation to REPF grant funding

NNDC has been awarded over £400k of capital funding from the Rural England Prosperity Fund. This is in addition to the previous £1.5m already allocated to business and community groups. Full council is being asked to approve the addition of this capital to the capital programme for 25-26 so it can be defrayed this financial year. The money will be delivered towards economic growth and breaking down barriers to opportunity.

Permanent pavement licensing policy

It is proposed that Full Council approves NNDC's new pavement licensing policy. The permanent pavement licensing regime came in as part of the Levelling Up and Regeneration Bill in 2024. Pavement licences, which last two years, allow businesses selling food and drink to put tables, chairs etc on the highway (ie pavements or pedestrian only zones) during trading hours to increase their trade. Licensees must not obstruct the highway and seating must be smoke free. The policy will allow businesses to obtain licences more easily. There will be a two week public consultation process on each application, during which a notice will go up on the premises.

Mobile not spots

Relevant Cllrs and officers have been asked to review options to improve mobile phone signal not spots and the reasons mast application fail. Please contact me if you have mobile or mast issues.

Consultation on Taxi and Private Hire Policy

This is open till 13th May. Search NNDC website for taxi consultation.

Apprenticeship Employer Network meeting

Join an apprenticeship employer network meeting hosted by Apprenticeship Norfolk, to learn how to grow your own talent. This will be held on Weds 14th May at NNDC Council Offices, Cromer. Contact lisa.peters@norfolk.gov.uk for more details.'

Blakeney Surgery

It's expected the new medicines dispensing machine at Blakeney Village Hall will be operational end of May/June. There will be a secure postbox to leave scripts for repeat prescriptions. I'm told that if your medications are fridge items or controlled drugs you will need to make other arrangements with the surgery as they will not be stocked in the Pharmabox.

Victoria Holliday

District Councillor

Coastal

07557054629



Data Protection Statement: I will only use any personal information provided to me to assist with your enquiry or complaint. I will only share your personal information with the council and other relevant councillors on a need to know basis. As a councillor, I am subject to the data protection policy of my council and political party. I also control data where I deal with my constituents. Your details will be deleted 1 year after your case is closed unless there is a basis in law or you consent to keeping it. You can withdraw your consent at any time. If you require me to delete your personal information, please let me know, along with a reason for requesting this.

March District Cllrs report

From Cllr. Victoria Holliday <Victoria.Holliday@north-norfolk.gov.uk>
To Stiffkey Parish Council <clerk@stiffkeyparishcouncil.gov.uk>, beestonpc <beestonpc@btinternet.com>, Tracey Bayfield <clerk@blakeneyparishcouncil.gov.uk>, wivetonpc@gmail.com <wivetonpc@gmail.com>, m6 <clerk@cleyparishcouncil.gov.uk>, Clerk Salthouse <salthouseclerk@gmail.com>, Kelling Parish Council <clerk@kellingparishcouncil.gov.uk>, Weybourne Parish Clerk <weybournepc@gmail.com>
Date 2025-03-15 15:50

From NNDC

Benefits

Discretionary Housing Payments are still available to help with rent arrears, rent deposits or moving house and rent shortfall. Over £94k has been awarded so far for 24/25. Single working age households form the majority of those helped.

The Financial Inclusion team continues to help with support, generating £2 mill of missed benefits so far in 24/25. Attendance Allowance, Pension Credit and Personal Independence Allowance are the major awards. Do come forward if we can help.

We have delivered £100k to low income families in household support.

Social Prescribing continues to help with financial advice, benefits and mental health.

The Benefits Calculator is available on NNDC's website www.north-norfolk.gov.uk/benefits/calculator. This will show you if you are eligible for any benefits, and links directly to Anglian Water where you can claim the social tariff on your water bill.

Do get in touch if you have any questions regarding any benefits issues.

Housing

There were 2210 households on the housing list at the end of February. The greatest need is for one-bedroom properties but the greatest shortage of properties is in the larger properties.

As of the end of February 2025 there were 247 open homelessness cases. The most common triggers of homelessness are still end of private tenancy, families or friends no longer able to accommodate, and domestic abuse. There were 67 households in Temporary Accommodation, of which NNDC owns 25 units, and will be purchasing another four with government funding.

More than 550 new affordable homes should be delivered over the next few years.

YTD we have spent over £1.3m on housing adaptations including installation of stair lifts and level access showers.

Do get in touch if you have any questions regarding any housing issues.

Finance

Currently the budget forecast for 24/25 is a small surplus, as a result of improved income and employee and supply and services budgets. Savings of £1.8 mill have been identified for the 25/26 budget.

The second home Council Tax premium from April will be spent on providing more housing. We appreciate that this premium is not welcomed by all but the funds will be put to very good use helping ease our homelessness crisis.

Estates

The new public toilets at Albert Street car park should be opening very soon.

Sustainable Growth

Additional UK Shared Prosperity funding will be available for 25/26. This will support businesses and communities in North Norfolk.

Holt is one of three possible options for a new M&S store in Norfolk.

Net zero

NNDC has partnered with MakeMyHouseGreen to provide residents with a discount of £500 on solar panel installation. MakeMyHouseGreen uses vetted local installers but it's still recommended you get three quotes before making a decision. There's more information on <https://www.north-norfolk.gov.uk/news/2025-february-the-council-has-partnered-with-makemyhousegreen-to-provide-residents-with-discounts-on-solar-panels>

NNDC is working with 5 UEA final year students to research the carbon value of our assets and offsetting opportunities and local authority best practice.

Customer service

Average call wait times into NNDC are 3mins 5secs. In February, 30% customer contacts were via online forms.

Devolution and local government reform

Norfolk has been accepted as one of the fast-track counties for devolution and local government reform. Devolution involves the creation of a new mayoral authority, with some powers handed down by central government, and local government reform the creation of combined county and district councils called unitary authorities. There will be some efficiencies of scale but we have to make absolutely sure the local voice is not lost. There's a consultation on the Mayoral Authority open till April 13th, check out <https://www.gov.uk/government/consultations/norfolk-and-suffolk-devolution/norfolk-and-suffolk-devolution-consultation#:~:text=It%20is%20proposed%20that%20a, and%20Suffolk%20Combined%20County%20Authority>

Blakeney Surgery

It's expected the new medicines dispensing machine at Blakeney Village Hall will be operational end of May/June. There will be a secure postbox to leave scripts for repeat prescriptions.

New flood risk maps from Environment Agency

The Environment Agency has updated its National Flood Risk Assessment which shows current and future risks from sea, river and surface flooding at the postcode level: <https://www.gov.uk/check-long-term-flood-risk>

There are also updated erosion predictions <https://www.gov.uk/check-coastal-erosion-management-in-your-area>

New Holt Library drop in

Holt library have started a new drop in, on the second Tuesday of each month, 10.30-12. This is an opportunity to speak with the Alzheimer's Society, HealthWatch Norfolk, Norfolk Community Law Service and Age Concern North Norfolk.

Consultation on the Future of Health Services in Norfolk & Waveney

The Health board is carrying out a survey on the future of health services in Norfolk & Waveney, specifically the GP out of hours service, the walk-in centre in Norwich and the vulnerable adults service in Norwich. They are proposing cutting GP out of hours and reducing the hours of the walk-in centre and diverting some money to general practices. One suggestion for vulnerable adult support is to provide care in the community across Norfolk rather than Norwich.

Do let the ICB know what you think as it's important!

<https://improvinglivesnw.org.uk/changes-to-services-in-norfolk-and-waveney>

With the Easter break now firmly behind us, it was great to be able to get out and about in North Norfolk to meet with constituents and find out how I can help them with the issues that matter to them most. Last week, my team and I closed our 5000th case – a fantastic milestone that reminds us how important it is to be aware of the issues affecting our unique rural communities and to offer them support to make their lives easier.

Below are just some of the issues and campaigns that I am focused on – as always, if there are any pressing issues that you are aware of in your communities, please do get in touch and make me aware of them so that my team and I can offer our support.

Fighting for better rural transport

There is only one train line here in North Norfolk, but it's an important one. It connects our villages, communities and our towns not just to Norwich, but to the rest of the country. Not every train stops at every rural station – and I have urged Greater Anglia to reconsider their train schedules to include smaller stops where getting people to work, to school and to their appointments on time is crucial.

Support for my petition to improve rural bus services is going strong - I have met with Sanders Coaches to call for a more joined-up bus schedule that will allow people to get where they need to go. While I fight for a better-connected Norfolk, I am also happy to report some good news for our learner drivers who rely on vehicles to get around. The Secretary of State has promised to prioritise clearing the backlog of driving tests and I'll be making sure that North Norfolk gets its fair share.

Supporting our farmers

British farming is among the best in the world - and Norfolk's is among the best in the country. I have regularly met with farmers to discuss their ongoing challenges – including their concerns about the quality of imported food, the impact of climate change on their farms, the impact of hefty tariffs, bad trade deals and not to mention the devastating family farm tax. That's why I'm fighting their corner, amplifying their voice and backing British farming. I also recently met with young farmers who are concerned about the impact that the family farm tax will have on their futures. I am continuing to push the Government to give our farmers a fair deal before it's too late.

Committed to giving our children the education they deserve

I did not get into politics to oversee a managed decline in services, and I am shocked at how often I hear about a school that is set to close in a community that desperately needs access to it. I have been outspoken on the delay in building the new school in Holt and have raised the matter with the Secretary of State for Education. I will keep putting pressure on the Council to complete the school with urgency and I won't stop until I see the first pupils walk through the gates. I also met with parents whose children attend East Ruston nursery after the Trust decided to consult on the facility closing

down. I won't accept that our children don't deserve the best education possible, and that what I'll keep pushing for.

Demanding better SEND provision for our children

Every day, my team and I offer our support to families who are navigating Norfolk's broken SEND system and despite doing everything right, they're finding themselves endlessly butting heads with a broken system that seems to work against them. I have nothing but admiration for them and I am campaigning to build (and fund) a joined-up family-focused SEND system that works with compassion, urgency, and common sense and I will keep fighting for a joined-up system that puts our children first.

Securing early legal support for our residents

North Norfolk is a legal aid desert, and many residents have little access to family, criminal and housing legal assistance. This needs to change – and fast. Despite the great efforts of organisations like the Norfolk Community Law Service there are still barriers that prevent people from accessing the help that they desperately need. I raised this vital topic in Parliament and look forward to working with the Government to ensure North Norfolk residents get the early legal support and advice that makes the biggest difference.

Securing Support for our Coastal Communities

I recently had the great honour of securing this parliament's first debate on coastal communities and it gave me the opportunity to bring the challenges that we face daily here in North Norfolk to the attention of the Government, and to ask them for their support in the form of appointing a Coastal Minister.

Despite the incredible contribution that coastal communities like ours make to our country economically, culturally and environmentally, the system is not working for us. Our health and economic outcomes are poorer than those of our inland neighbours, our environment is battling the challenges of climate change, coastal erosion and the sewage dumping scandal and our communities are damaged by second homes that sit empty for six months of the year. This isn't about stopping second home ownership, instead, it is about finding ways to ensure that affected communities get something back to offset the impact. These are just some of the issues that land in my inbox daily that I am tackling to better the lives of people in North Norfolk.

Better banking that serves rural communities

Many residents have written to me about the new banking hub that I secured in Holt which has helped the community to access banking services where they live and work. I'm pleased to say that I have secured a second banking hub, this time in North Walsham, that will go a long way towards replacing services that will be lost when Santander closes their branch there, which is also the only bank left in the town. I will keep campaigning for more banking hubs across North Norfolk so that more people can

access the services they need and talk to a representative from their own bank in person when they need to.

Easing the healthcare burden with new appointments

With 21,500 new NHS dentist appointments secured for North Norfolk through my campaign for better dental care – it is clear that the Government is listening to our urgent call for better healthcare provision. I am calling for more services at Cromer Hospital to ensure that those who need urgent and specialist treatment can access first class healthcare without the additional struggle of travelling for hours to get there.

Standing with communities on the issues that really matter to them

Finally, I am delighted to say that the phone box in Sharrington has been given a reprieve, and BT have said that – due to overwhelming community support for it – they are no longer going to remove it. In fact, they have just been around to give it a spruce up – replacing the receiver, giving it a spring clean and readying it for a brand new coat of red currant paint. It just goes to show you what communities can achieve when we rally together to fight for the things we believe in.

As always, please get in touch if there is anything that my team and I can support you with, we're always here to help.

Steff Aquarone.